SEWP VI Ordering Guide

NASA SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT VI

NASA Categories B and C

NASA SEWP VI — Solutions for Enterprise-Wide Procurement — Contract Holder

Syneren Overview

Introduction: Syneren Technologies Corp. (STC) delivers secure, scalable, and mission-ready ITC/AV services that help Federal agencies modernize enterprise environments, support mission programs, strengthen cybersecurity posture, adopt cloud capabilities, and accelerate data-driven decision-making through proven software engineering, DevSecOps, program management, and IT service delivery practices. STC supports Federal customers seeking customized, large scale, enterprise-wide ITC/AV service solutions through NASA SEWP VI Category B and C. This scope is designed for agency-wide service implementations requiring integrated technical, operational, cybersecurity, cloud, network, application, data, and program management capabilities.

Purpose: STC supports Federal customers seeking customized, large-scale, enterprise-wide ITC/AV service solutions through NASA SEWP VI Category B. This scope is designed for agency-wide service implementations requiring integrated technical, operational, cybersecurity, cloud, network, application, data, and program management capabilities.

SEWP Overview

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

Contact:

Syneren Technologies Corporation

Contract Information

Category B: 80TECH26D1204
Category C: 80TECH26D0063

Syneren Technologies Corporation
1577 Spring Hill Rd, Suite 410
Vienna, VA 22182
Phone: 571-970-3663

SEWP VI Program Support

Order Issues and Post-Delivery Contacts

SEWP VI Program Manager
Balaji Rajamani
brajamani@syneren.com
Phone: 571-970-3663

SEWP VI Deputy Program Manager
Dawn Levy
dlevy@syneren.com
Phone: 571-970-3663

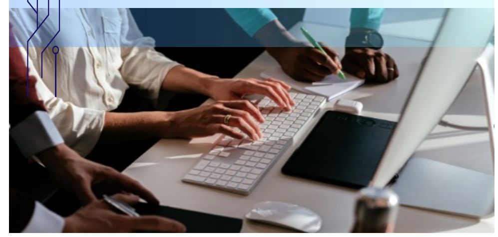
SEWP Helpline
help@sewp.nasa.gov
(301) 286-1478
SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

Fair Opportunity

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

Syneren Technologies Corp. Certifications:

CMMI Level 3 Dev/Svc
ISO 9001, ISO 20000,
ISO 27001
CMMC Level 2



Ordering Process

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue Dos-these must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued Dos and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (Cos/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).